

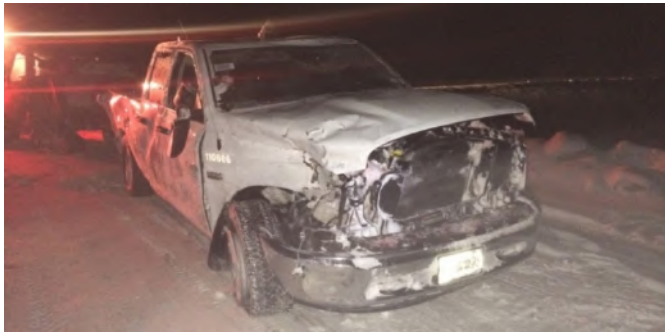


# Incident – Lessons Learned

## Pickup Truck Rollover

### Description of the Incident

- An employee was driving a Company pickup truck while towing a trailer in dark conditions on a single lane highway. The employee was operating one of the four Company vehicles travelling to the same destination.
- The driver attempted to pass a private passenger vehicle and transport truck. While accelerating to ~10km over the posted speed limit, the Company trailer tires lost traction. Trailer sway forced the Company truck to contact the side of the transport.
- The driver overcorrected which caused the vehicle to veer into the ditch and roll on its side.



### Consider and Discuss the Following Latencies

#### **Managers and Supervisors**

- Are we making assumptions that your instructions are understood? Are we practicing 3-way communication by confirming that our crew members understand?
- Are we taking the time to coach and mentor our crew members in Company safety values?
- Are we leading by example and setting our crews up for success by personally demonstrating Safety Leadership?

#### **Crew Members**

- Do I make sure that I understand directions? When I am unsure, do I seek clarification from my Supervisor?
- Do I follow both legislated and Company safety requirements?
- Do I use hazard assessments and other safe work planning tools to help identify and control hazards?

### Direct Causes

- **Road conditions:**
  - The trailer tires lost traction with the roadway surface, leading to trailer sway which ultimately affected control of the pickup truck
- **Operating at improper speed**
  - Attempting to pass at a speed that was greater than road conditions warranted
  - Attempting to overtake and pass at a speed which was in excess of the posted speed limit

### Underlying Causes and Contributing Factors

- **Improper attempt to save time or effort:**
  - Driver indicated his attempt to speed and pass was motivated by his desire to catch up to the rest of his group
- **Inadequate work planning:**
  - Process/expectations for staying together or travelling as a group were not properly planned out or adequately communicated

### Key Learning Points

- **Formal work planning guidance must be provided to Field Supervision**
- **To address risk perception and risk tolerance ongoing, consistent coaching is critical**
- **Clear expectations, skills and structure for Management and Field Supervision is required to steer the business toward the desired Company safety culture and hold them accountable.**