

# From Risk to Reward: Transforming Operations for a Sustainable Future

Australian Pipelines and Gas Association  
March 2023

dss<sup>+</sup>

Protect. Transform. Sustain.

# Summary

1. Sustainability is **strengthening the business value chain** and **minimising it's environmental impact**
2. Sustainability impacts all parts of a business and requires a **systematic approach** to **risk and opportunity**
3. **Understand your baselines:**
  - Environmental impacts across your value chain and future trajectories
  - Cultural alignment across the workforce
  - Integration with rest of business
4. Prioritise technical and enabling activities and aim for **traction rather than perfection**

# Sustainability

- create and maintain a **viable business** and **biosphere**
- a **value creation opportunity** for both **financial and non-financial** rewards
- a scientifically-informed response to the pressures and emerging opportunities faced by the pipeline industry from the global energy transition

# Common Sustainability Pitfalls and Challenges

- Limited level of understanding Sustainability across business
- Sustainability as an isolated function or team
- Public long-term pledges and targets without supporting detail
- Sustainability targets separated from BAU plans
- Reporting for the sake of reporting
- Limited visibility of skills required (current and future)
- Evolving stakeholder lists and demands
- Fixation on single technological solution

**Landmark Santos greenwashing case to centre on meaning of 'clean'**

**Shell's board of directors sued over 'flawed' climate strategy in first-of-its-kind lawsuit**

**BP scales back climate targets as profits hit record**

*Any other pitfalls or challenges?*

# Sustainability impacts all parts of a business and requires a systematic approach

**Principles**

The set of fundamental statements that define how work will be executed

**Elements**

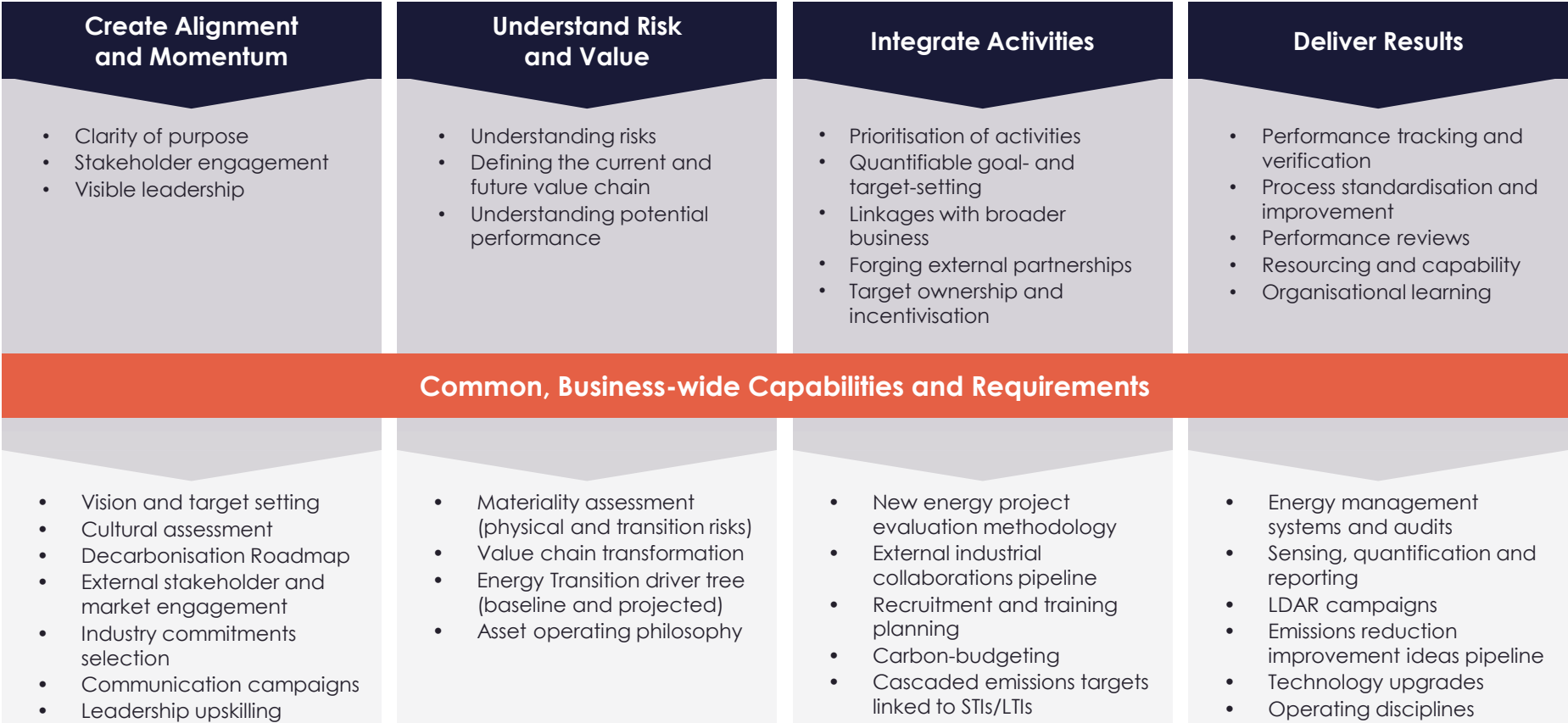
A logical, mutually exclusive breakdown of each principle into actionable tasks

**Requirements**

A defined set of behaviours or processes to achieve element

**Key Tools (non-exhaustive)**

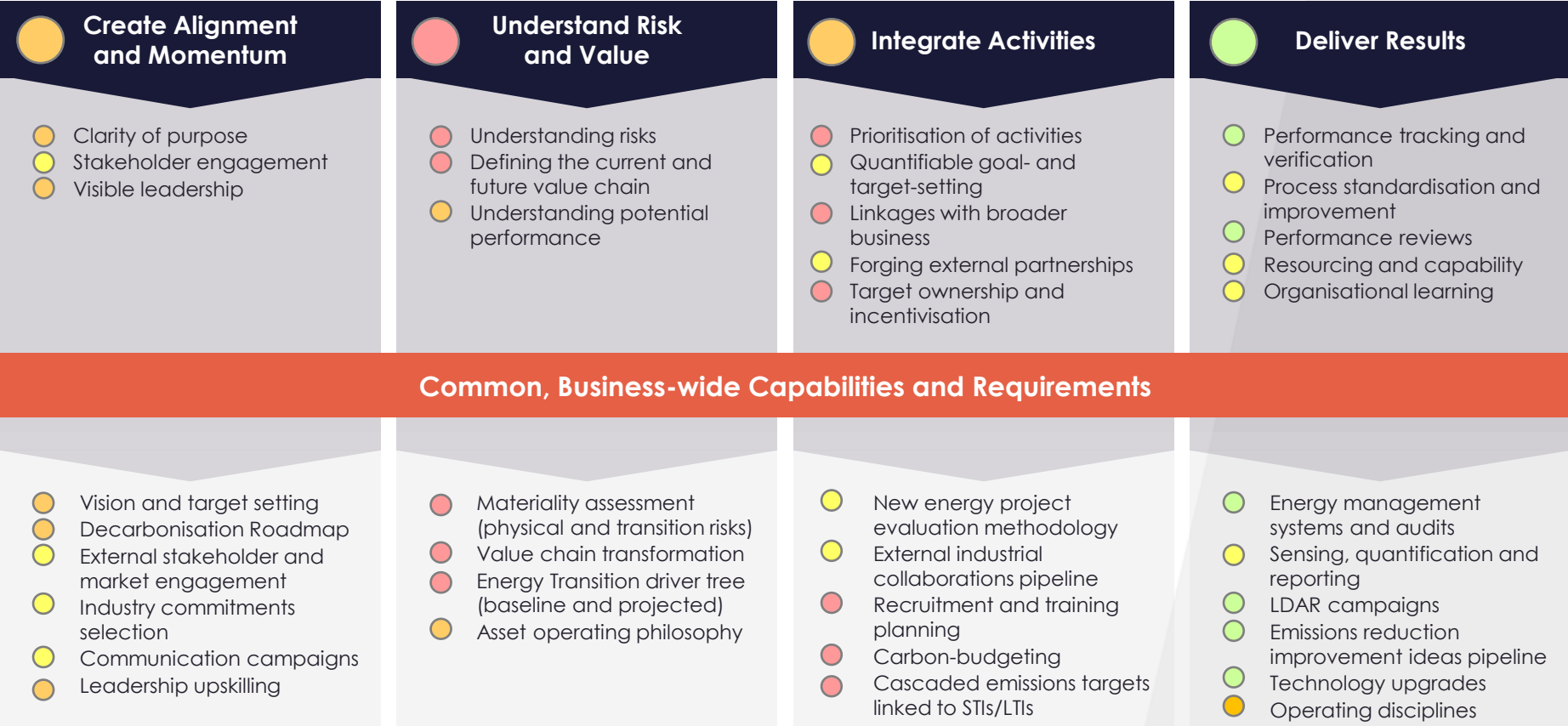
Specific methods employed to achieve the requirements (Decarbonisation-related tools provided as an example)



*Embedding Sustainability requires building the capabilities and mindset, not just a toolkit*

# An initial maturity assessment can be used to identify focus areas for Sustainability-related activities

## INITIAL MATURITY ASSESSMENT



Maturity Rating				
Absent	Exists	In-use	Effective	Effective and Improving
Completely ad hoc	Documents but little more	Achieves result but inefficiently	Fit for purpose	High-performing

**Close major gaps and play to your strengths**

### Create Alignment and Momentum

- Clarity of purpose
- Stakeholder engagement
- Visible leadership

### Understand Risk and Value

- Understanding risks
- Defining the current and future value chain
- Understanding potential performance

### Integrate Activities

- Prioritisation of activities
- Quantifiable goal- and target-setting
- Linkages with broader business
- Forging external partnerships
- Target ownership and incentivisation

### Deliver Results

- Performance tracking and verification
- Process standardisation and improvement
- Performance reviews
- Resourcing and capability
- Organisational learning

# An asset lifecycle materiality assessment allows the key risks and impacts of a pipeline to be considered across its lifetime

## SIMPLIFIED MATERIALITY ASSESSMENT

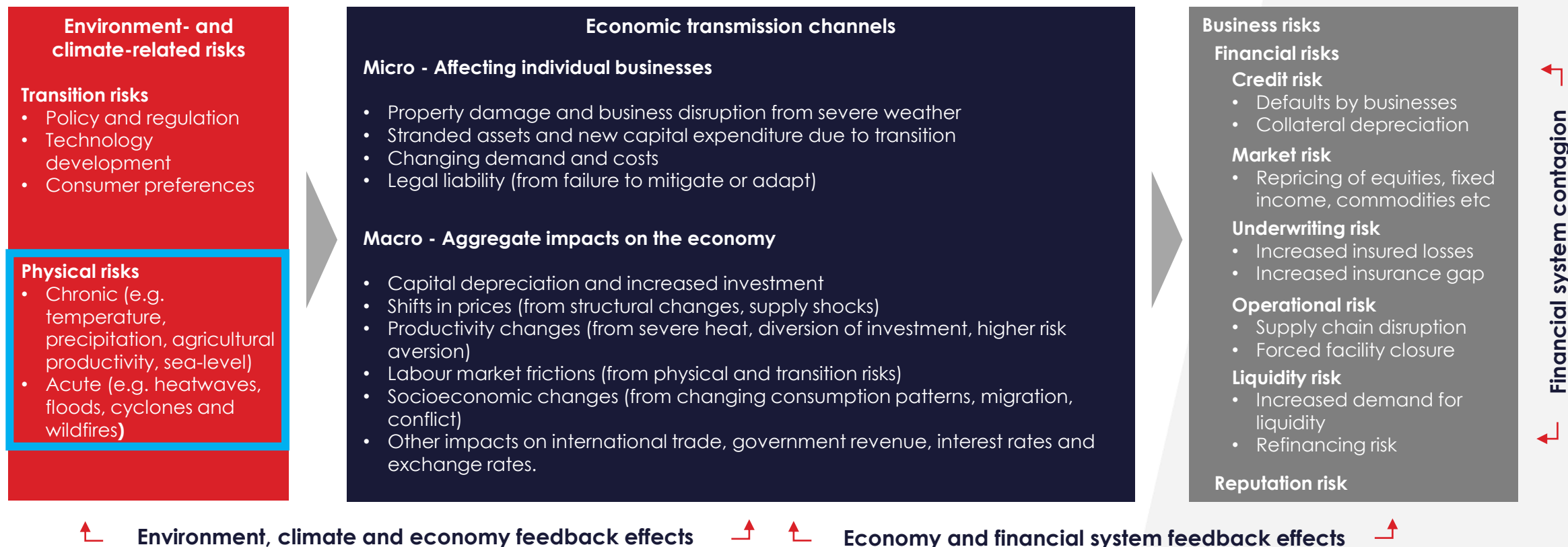
ASSET LIFE CYCLE	Environment					Social Capital			Business Model & Innovation				Leadership & Governance			
	Air Quality	GHG Emissions	Energy Management	Water & wastewater Management	Waste & Hazardous Materials Management	Biodiversity & Land Stewardship	Human Rights & Community Relations	Labour Practices	Employee Health & Safety	Product Design & Lifecycle Management	Business Model Resilience	Supply Chain Management	Physical Impacts of Climate Change	Management of Legal & Regulatory Environ.	Critical Incident Risk Management	Systemic Risk Management
LAND CLEARANCE	●	●			●	●	●	●	●		●		●			
CONSTRUCTION	●	●			●	●	●	●	●	●	●	●	●			
COMMISSIONING	●	●			●	●	●	●	●	●	●	●	●			
OPERATION	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
DECOMMISSIONING	●	●			●	●	●	●	●	●	●	●	●			

● Typical major materiality concerns     
 ● Other potential concerns



# Many companies do not yet fully comprehend the risks and opportunities posed by climate change to their value chains and have not designed appropriate responses

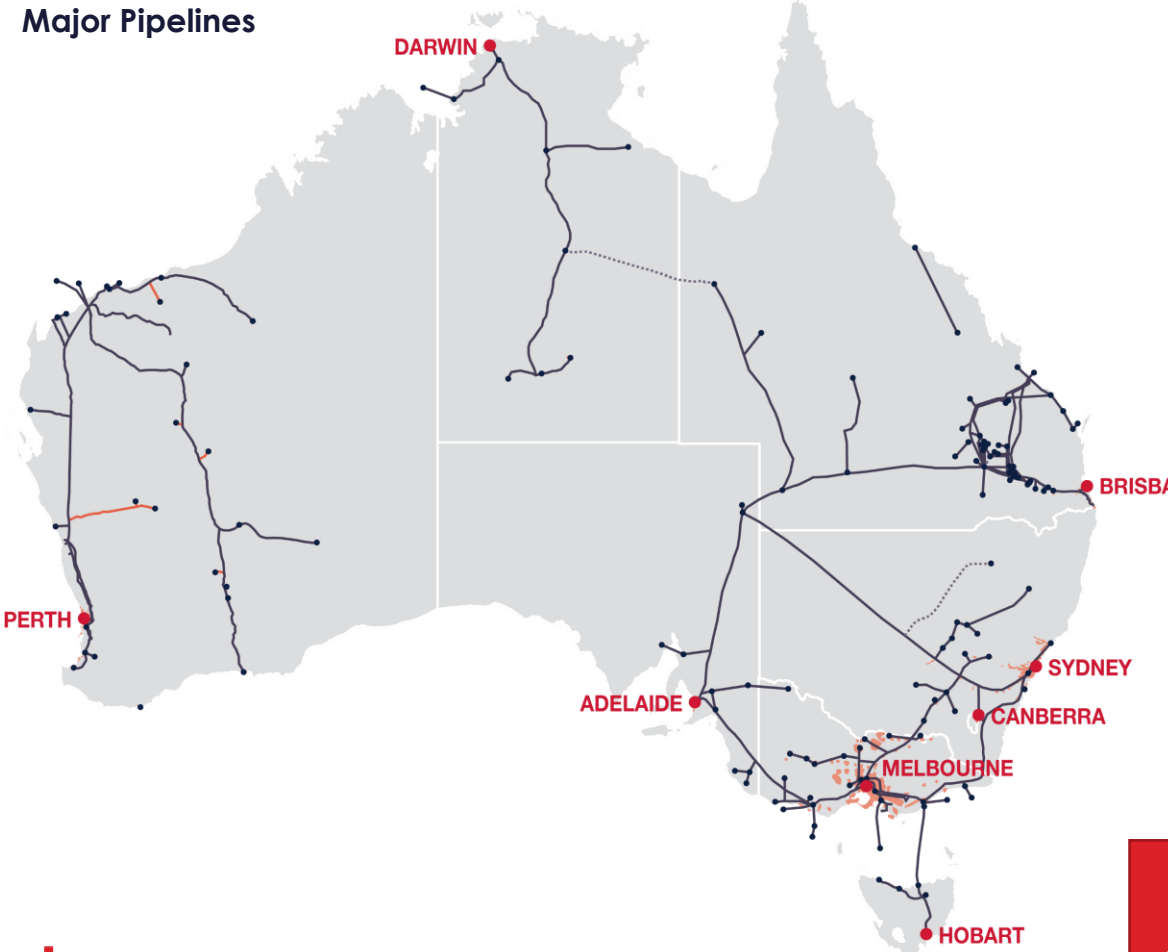
## Climate physical, transition and financial risk model



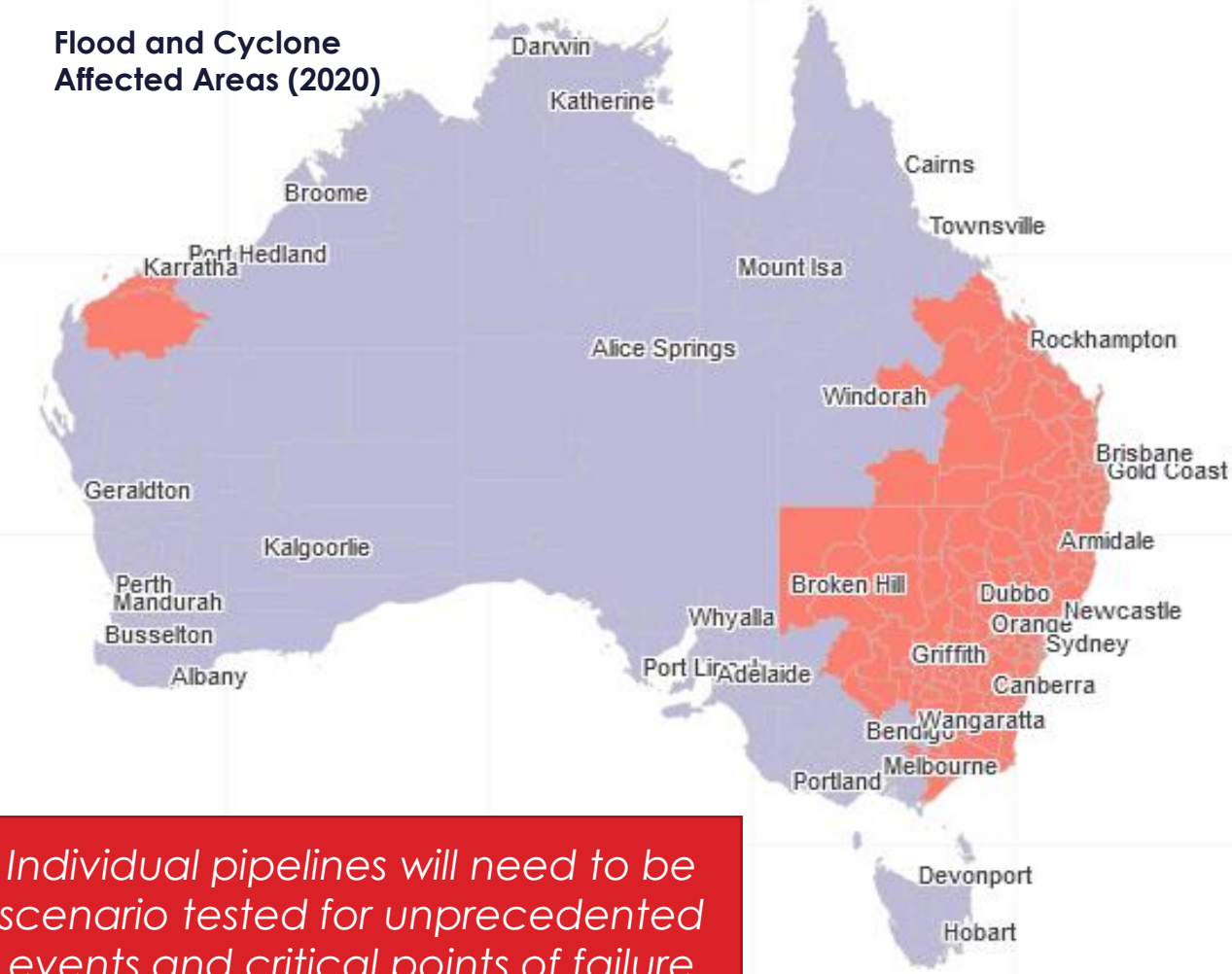
Financial system contagion

# Anticipating location-specific physical risks and updating current business continuity management systems

Major Pipelines



Flood and Cyclone Affected Areas (2020)



*Individual pipelines will need to be scenario tested for unprecedented events and critical points of failure*



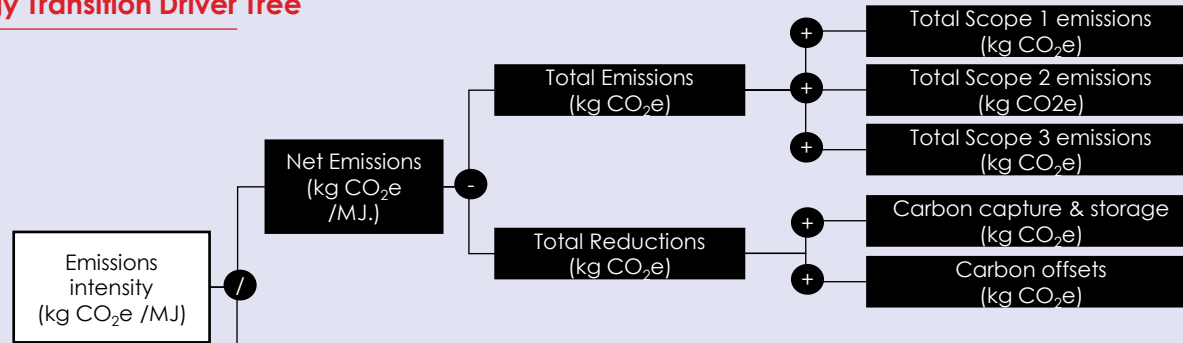
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Source: <https://www.apga.org.au/pipeline-facts-and-figures>  
 Source: <https://www.minister.industry.gov.au/ministers/taylor/media-releases/2021-australian-energy-statistic>

# Energy Transition Driver Tree models can be used to understand the interplay of revenue and environmental impact, and to identify unique value levers

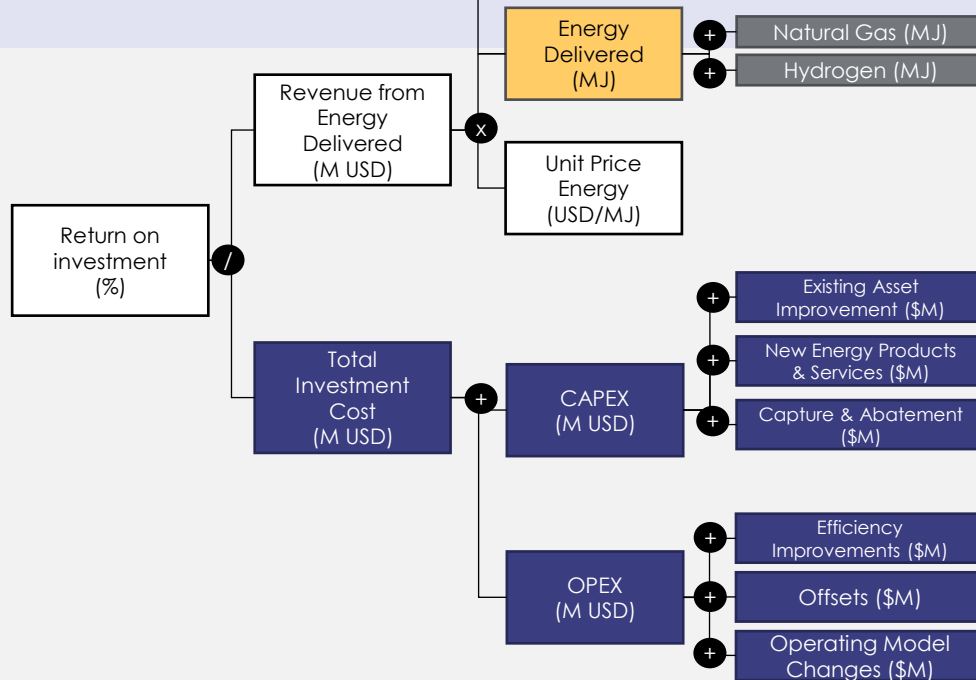
Pipeline Portfolio Energy Transition Driver Tree

Emissions Intensity



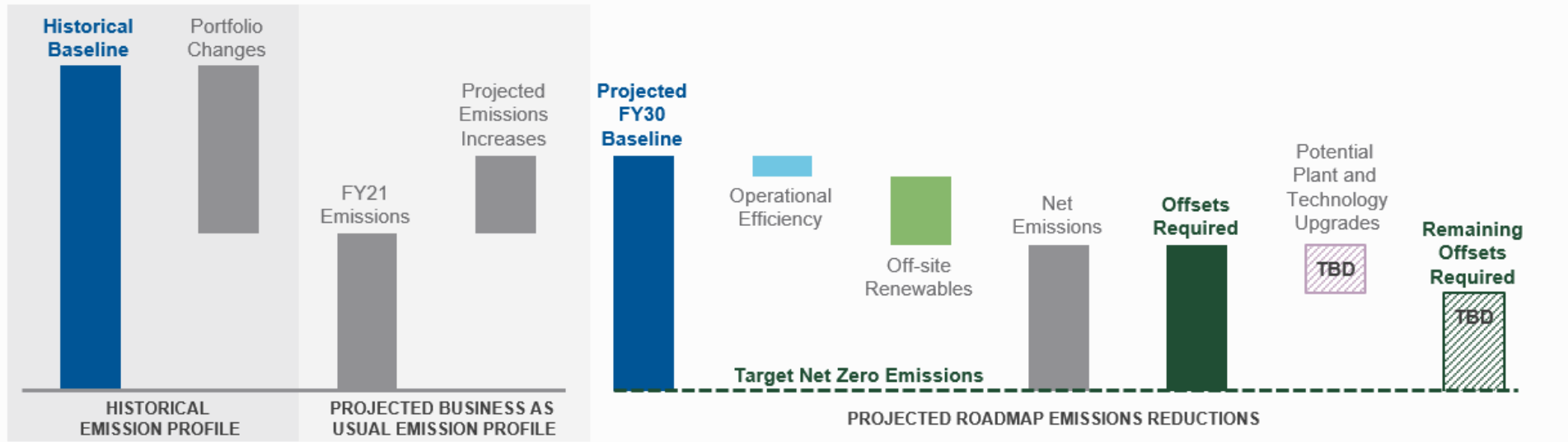
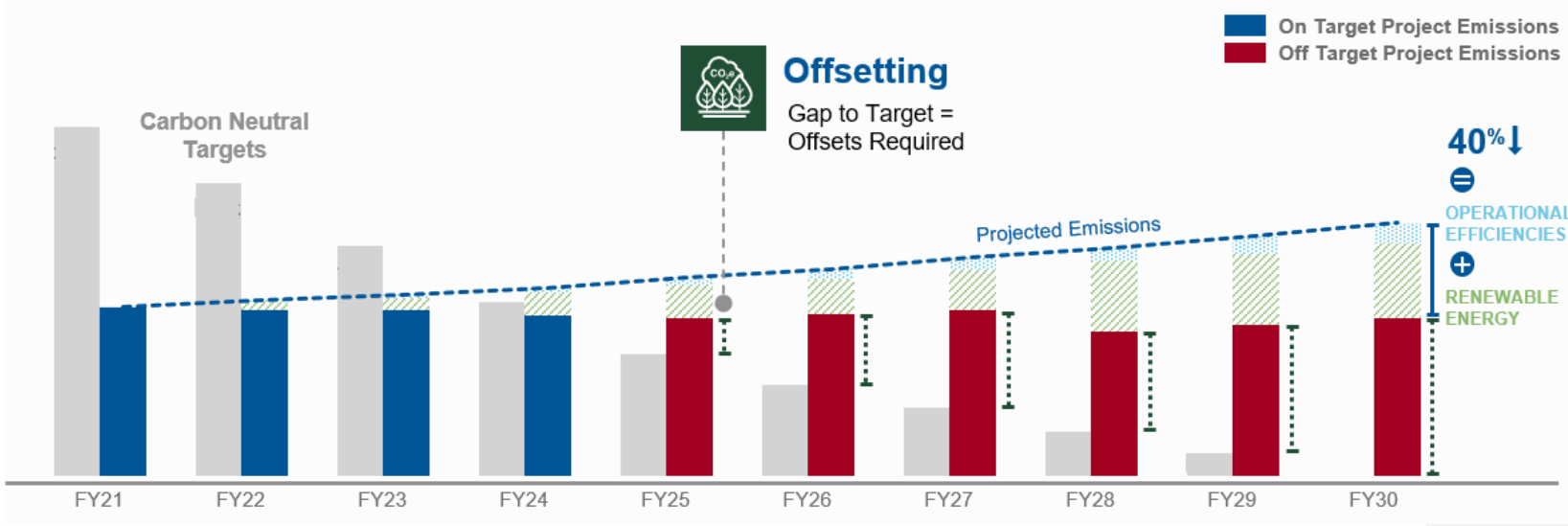
- How well quantified are CO<sub>2</sub> and CH<sub>4</sub> emissions over project life-cycle?
- What is the electrification potential?
- What role do CCUS or offsets play?

Return on Investment



- How are volumes due to change?
- What role, if any, for H<sub>2</sub> or Bio-gas?
- How will water feedstocks and anaerobic digestion products be handled?
- Could new IP become an alternate source of revenue?
- Any significant upgrades or new projects to reduce emissions intensity?
- What additional running and staffing costs are associated with these changes?

# Driver Tree modelling can compare planned trajectory versus target over various time horizons and highlight potential gaps



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# Understanding the degree of cultural alignment

	Maturity Gap	Opportunity
<b>1.1 Clarity of purpose</b> Client X has a well defined purpose which is clearly linked to its sustainability goals.	<ul style="list-style-type: none"><li>▪ Role of Sustainability in Client X's overall purpose is unclear</li></ul>	<ul style="list-style-type: none"><li>▪ Create communications materials that clearly describe the connection between Client X's overall purpose and Sustainability</li></ul>
<b>1.2 Stakeholder engagement</b> Client X's long term roadmap developed by engagement with all relevant stakeholders.	<p><b>Internal:</b></p> <ul style="list-style-type: none"><li>▪ Frontline staff need to be engaged and informed of how their knowledge can assist Sustainability-with clear prioritisation of activities</li><li>▪ Majority of workforce do not see clear linkages between Sustainability and Safety, Quality and Productivity</li></ul> <p><b>External:</b></p> <ul style="list-style-type: none"><li>▪ Key customers, such as XYZ, are indicating they will give preference to carbon neutral suppliers</li></ul>	<p><b>Internal:</b></p> <ul style="list-style-type: none"><li>▪ Engage internal stakeholders through design and execution of tailored communications campaigns that describe:<ul style="list-style-type: none"><li>- The importance and value of Sustainability to Client X (e.g. positive outcomes such as assisting commercial competitiveness and job security, employee retention in addition to reduced emissions)</li><li>- The role of each site/team in achieving Client X's Sustainability goals</li></ul></li><li>▪ Leadership Engagement and behaviours improvement program</li></ul>
<b>1.3 Visible leadership</b> Leadership are actively involved in ensuring Sustainability is treated as a priority of the business.	<ul style="list-style-type: none"><li>▪ Leadership have delivered the high-level message but yet to provide details of how individuals make a difference</li></ul>	

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## Sustainability has implications for all business units and functions that support the primary value stream

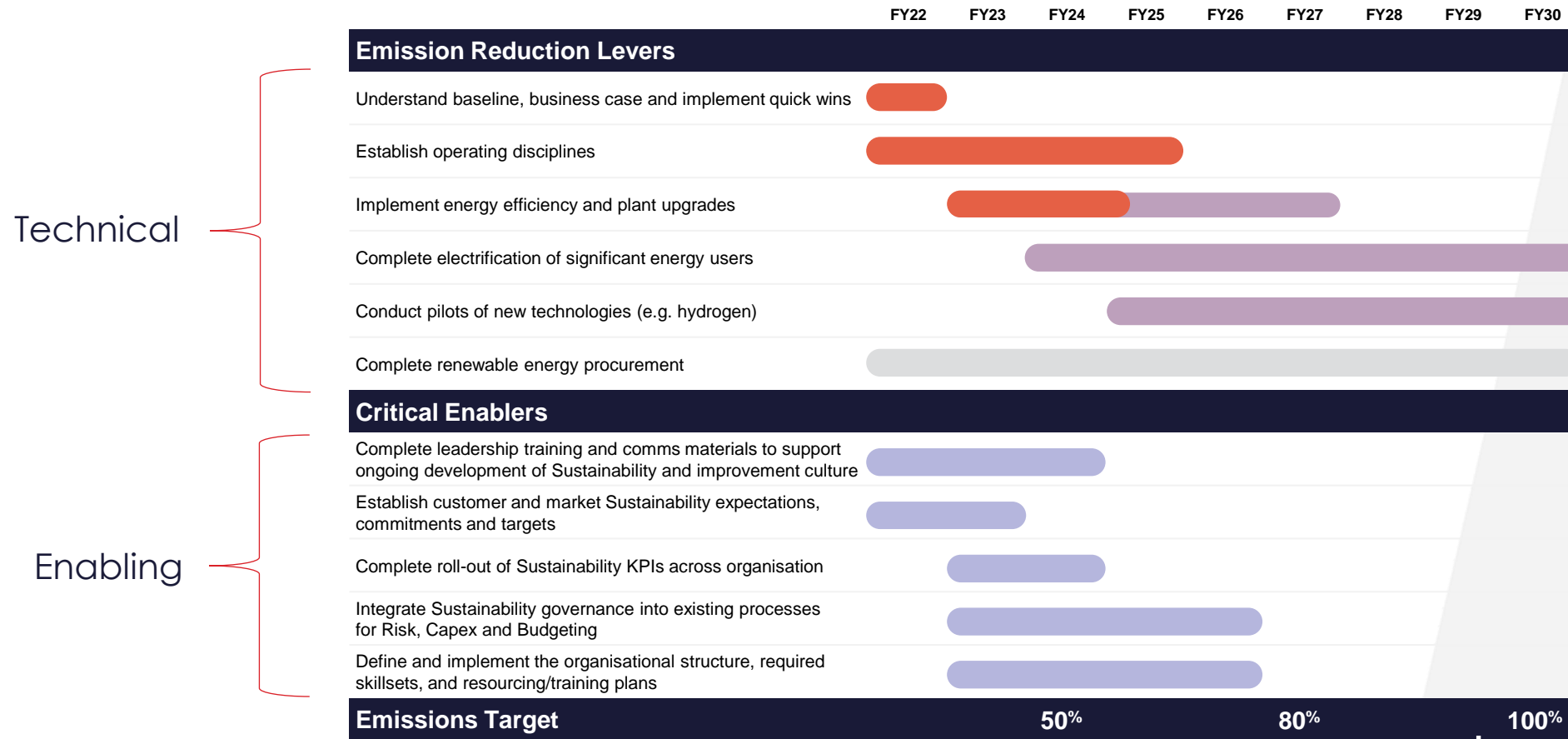
Business Area	Implications (non-exhaustive)
Maintenance and Reliability	<ul style="list-style-type: none"> <li>• Procedure design to minimise venting and flaring</li> <li>• Inspection and leak detection protocols</li> </ul>
Supply Chain	<ul style="list-style-type: none"> <li>• Responsible sourcing</li> <li>• Supplier emissions</li> </ul>
Major Projects	<ul style="list-style-type: none"> <li>• New energy sources</li> <li>• Pilot to asset scale-up/commercialisation</li> </ul>
HR	<ul style="list-style-type: none"> <li>• Skills and capability</li> <li>• Attraction and retention</li> </ul>
Safety	<ul style="list-style-type: none"> <li>• Worker safety during extreme events</li> </ul>
Risk and Compliance	<ul style="list-style-type: none"> <li>• Scenario modelling</li> <li>• Business Continuity</li> <li>• Insurance</li> <li>• Audit</li> </ul>
Digital & IT	<ul style="list-style-type: none"> <li>• Remote sensing</li> <li>• Data collection</li> </ul>
Marketing	<ul style="list-style-type: none"> <li>• Emissions intensity of product</li> <li>• Customer base</li> </ul>
Legal	<ul style="list-style-type: none"> <li>• Regulatory landscape monitoring</li> </ul>
Continuous Improvement	<ul style="list-style-type: none"> <li>• Target-setting</li> <li>• Improvement verification</li> <li>• Innovation partnership</li> </ul>

*Broader business integration needs to be considered as part of planning and execution processes*



# Prioritise technical and enabling activities to demonstrate results, build momentum and complete necessary groundwork

## Example High level Roadmap



*Aim for traction, rather than perfection*

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# Thank you

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**Richard Kydd**

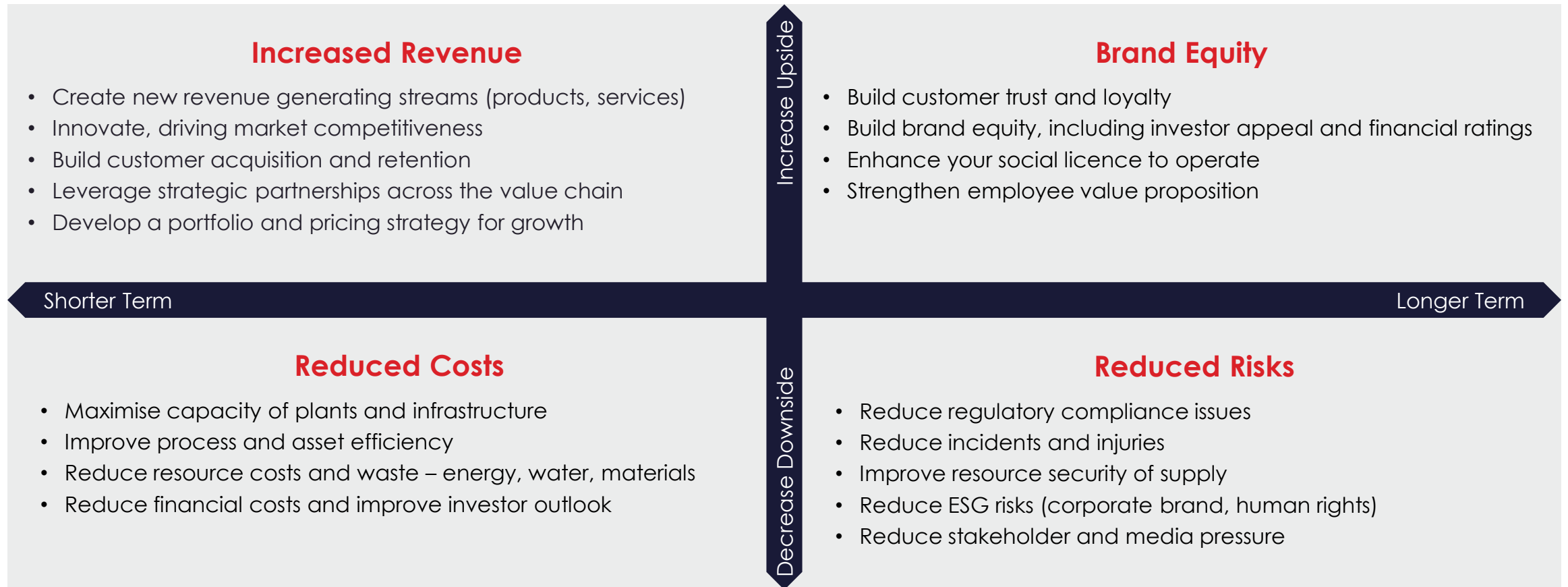
Sustainability Lead – ANZ

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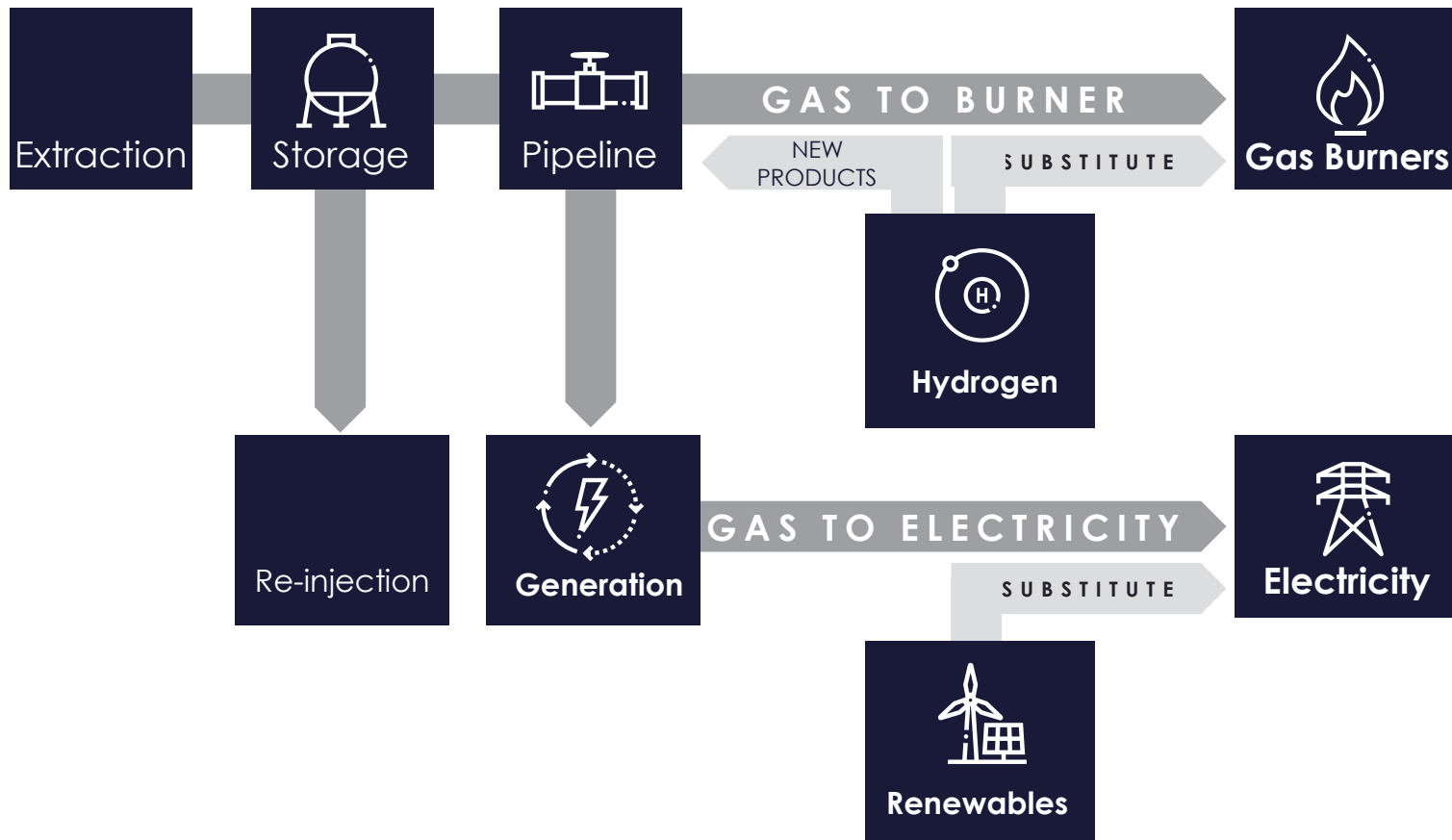
[richard.kydd@consultdss.com](mailto:richard.kydd@consultdss.com)

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# Sustainability is a clear business opportunity, driving innovation and market competitiveness whilst being resilient in the long term



# Disruption in energy market produces opportunities for pipeline operators




## Potential changes under consideration:

- Add gas terminals
- Increase gas storage
- Increase renewables capacity
- Increase gas power generation capacity
- Green hydrogen capacity
- Enriching the methane chain with hydrogen

**This means a need for diversification, vertical integration, new capabilities, partnering and detailed business planning and delivery expertise**

# Maturity assessment involves determining how capable existing processes and systems are to handle potential risks (current and future)

## PIPELINE- COMBINED MATERIALITY AND MATURITY ASSESSMENT

		Environment					Social Capital			Business Model & Innovation				Leadership & Governance			
		Air Quality	GHG Emissions	Energy Management	Water & wastewater Management	Waste & Hazardous Materials Management	Biodiversity & Land Stewardship	Human Rights & Community Relations	Labour Practices	Employee Health & Safety	Product Design & Lifecycle Management	Business Model Resilience	Supply Chain Management	Physical Impacts of Climate Change	Management of Legal & Regulatory Environ.	Critical Incident Risk Management	Systemic Risk Management
<p>Land clearance</p> <p>Construction</p> <p>Commissioning</p> <p>Operation</p> <p>Decommissioning</p> 	Land clearance	●	●			●	●	●	●		●		●				
	Construction	●	●			●	●	●	●	●	●	●	●	●			
	Commissioning	●	●			●	●	●	●	●		●	●	●			
	Operation	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
	Decommissioning	●	●			●	●	●		●	●	●		●			

Maturity Rating				
Absent	Exists	In-use	Effective	Effective and Improving
Completely ad hoc	Documents but little more	Achieves result but inefficiently	Fit for purpose	High-performing

# Within the methane supply chain, 82% of fugitive emissions come from transmission, storage and distribution

