

## When ZERO Means Everything

## Focused Team Development

In 2019, Gulf started an improvement journey by revitalizing the Gulf QHSE Steering committee to help drive the following objectives:

- COMMUNICATE culture, goals, and results
- PROMOTE continuous improvement and corporate QHSE strategy
- ENGAGE employees via training and development of value driven initiatives

The QHSE steering committee consisted of representation from across the organization, including the president and CEO of Gulf. The QHSE Steering committees' mission was to empower our employees to maintain our reputation and distinction of excellence while safely performing in a responsible manner.

## Change Takes Time

Over the course of the next three years, applying Gulf Core Values as the foundation, Gulf utilized the QHSE steering committee to help evaluate several proposals that are outlined in our presentation with multiple goals. Initiatives, system development, training, outreach, and employee appreciation events were some of the tactics used, but as with all change, it took time for these methods to take root before our key process indicators would start showing signs of improvement.

## <u>Results</u>

In 2022, Gulf achieved a total recordable incident rate of ZERO with over 2-million-man hours, not by implementing one single change, but multiple over time. This is by no means groundbreaking or new to our industry, but rather a source of inspiration to help others recognize that without persistence, patience, and the personnel at your organization, true change will be difficult to attain. Our journey continues with the ongoing goal of Gulf cultivating a truly embedded HSE culture.





